

Inter-est World



Information for Users

What is Inter-est World?

Inter-est World differs from "Interest Classic " in that all estimates, images, etc. are held centrally on the Inter-est servers and are loaded and saved over the internet. With Inter-est World, there is no need to maintain locally-stored copies of estimates. This allows you to access your estimates from any computer with an internet connection.

We have worked hard to ensure that Inter-est World works in a very similar way to Inter-est Classic. In practice, you should notice only small differences. These are described below.

In general, please use Inter-est World in the same way that you would use Inter-est Classic.

Things to be Aware of

- There is no additional charge for using Inter-est World.
- All Inter-est users will be moved to Inter-est World. Estimates previously created in Inter-est Classic will be available in Inter-est World. They will be maintained in the same folders as before - i.e. Saved, Sent, and Authorised, etc.
- Inter-est World enforces the current "work-flow" system where estimates are notified, returned, and then authorised/unauthorised; and repairers and work providers can edit them at different stages in the work-flow.

Logging-On

To access Inter-est World, Click the "Login" button as usual to download and run the application.



Log-on using your normal username and password.

Differences between Inter-est World and Inter-est classic:

- The first thing you will notice is that the text in the title bar reads "Inter-est World", this will confirm you are not using "Inter-est classic".



- Inter-est World keeps a copy of every version of every estimate - a version being created each time a user sends or saves an estimate. Inter-est World ensures that a user only sees the latest version that is appropriate to them, and that only one user at a time can work on an estimate. At a later date, Inter-est World will provide access to older estimate versions.

The following differences apply to repairers only:

- You will notice that the **Download** button is no longer clickable. If new updates to an estimate are available then the **Load** button will show an **orange** background in the same way the **Download** button did in Inter-est Classic. Clicking **Load** and selecting the new "Recently Received" option will display a list of estimates that are waiting to be dealt with. You can load an estimate directly from this list, edit it, and send it back to the work provider.
- Once you have loaded an estimate from the "Recently Received" list it will no longer be shown in that list (unless its status changes), but it will be available in the relevant folder: i.e. Saved, Sent, Notification, Authorised, etc.
- Repairers can load estimates that the work provider has moved to the Awaiting Authorisation folder, but the estimate cannot be changed, saved, or sent.

The following difference applies to repairers and work providers:

- When loading an estimate, you can search on vehicle registration number, estimate number, and order reference only.

Getting Help

If you encounter any problems then please phone us on 01625 616020, or contact us by email at helpdesk@inter-est.net.